

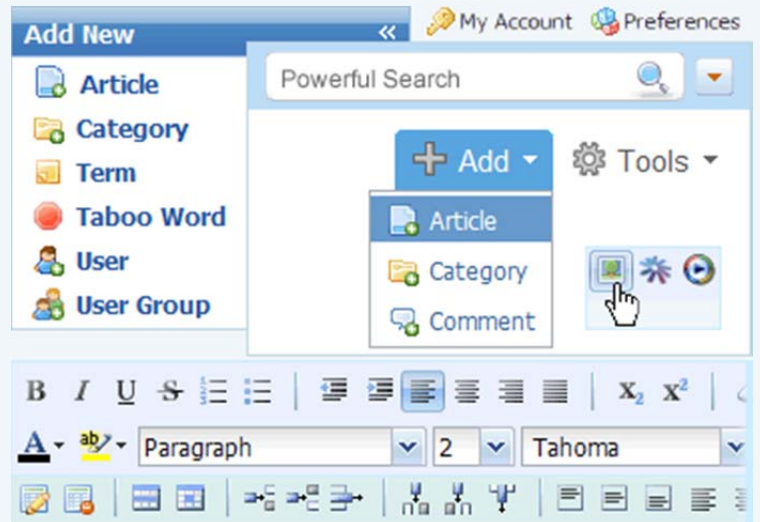
Knowledge Management that Works!

Ready to take your business to the next level?

- Manage company knowledge base
- Organize enterprise wiki server
- Provide immediate, 24/7 support
- Launch self-service web help desk
- Eliminate repeat support requests
- Collaborate on documents and content online
- Create online help quickly and easily with

#1 Rated Web 2.0 FAQ, Wiki and Knowledge Management Software

by WebSite-Scripts.com



Knowledge Management Software Solution – Knowledge Base Manager Pro

Knowledge Management Software

According to Ernst & Young consulting agency research, Knowledge Management Software usage enables up to 30% savings on customer support and increases up to 50% decision-making quality, staff agility, and company reaction speed to changes of market needs. New products development cycle decreases by 20% in average.

Key Advantages of web-based Knowledge Base Software Usage

Customer care improvement. Staff receives feedback information and takes appropriate measures in time from knowledge management software.

Customer support costs decreasing. Customers receive sought-for information from web based knowledge base software without staff involvement.

Staff is able to find or receive necessary information faster. All employees learn lessons from somebody else's mistakes and take advantages of each other's attainments.

Decision-making process improvement. Decisions are being made objectively, not subjectively with Knowledge Management Software.

Employees and departments work more efficiently, avoiding re-inventing the wheel, reducing redundant work.

Information networks and communication facilities allow **consolidation of staff members and groups**, including ones from remote regions.

Retention of intellectual property. Prevent knowledge from leaving when an employee leaves.

Reduce employee training time. Gain ability for new and existing employees to acquire job knowledge faster, reducing training time and providing higher job quality.

Knowledge accumulation and usage is a key to business success. Go on and provide your employees, partners, and customers with the knowledge management software tool they require to do business better.

Unlimited Usage Opportunities of Knowledge Management Software in Any Branch

Knowledge Base Manager Pro is developed to support and enhance the organizational processes of knowledge creation, storage/retrieval, transfer, and application. **KnowledgeBase Manager Pro** is commonly used to complement a help desk or for sharing information among employees within the organization or business unit. It might store troubleshooting information, articles, white papers, user manuals, or answers to frequently asked questions. Typically, a search engine is used to locate information in the system, or users may browse through a classification scheme.

Knowledge Base Manager Pro streamlines the entire documentation and knowledge base creation process for companies to share information with employees, customers, and partners. This knowledge base software can be utilized by any company, corporation, or organization in numerous different ways:



Vending Company. Provide your customers with access to full information about products you sell, about company you run and terms of service you follow. Receive feedback from your clients with suggestions, questions and thanks to improve the quality of service.

Service Provider. This could be hosting providing, consulting, business functions, entertainment, health care consulting, information services, social services, or something else. Create web self-service help system covering special valuable topics within selected area.

Educational Organization. Provide students with centralized knowledge base with courses and learning aids. Students can participate in courses creation and improvement process.

Any Company. Get Knowledge Management Software Solution for an internal use. Reduce employee training time. Keep corporate knowledge integrity whenever employee comes or leaves.

Enterprise class Knowledge Management Software Solution

Knowledge Base Manager Pro is a Rich Internet Application, which conception relies on long-term experience of Enterprise-class software development. It has all approaches, necessary for usage in commercial purposes, implemented.

Advantages of Knowledgebase Manager Pro Usage

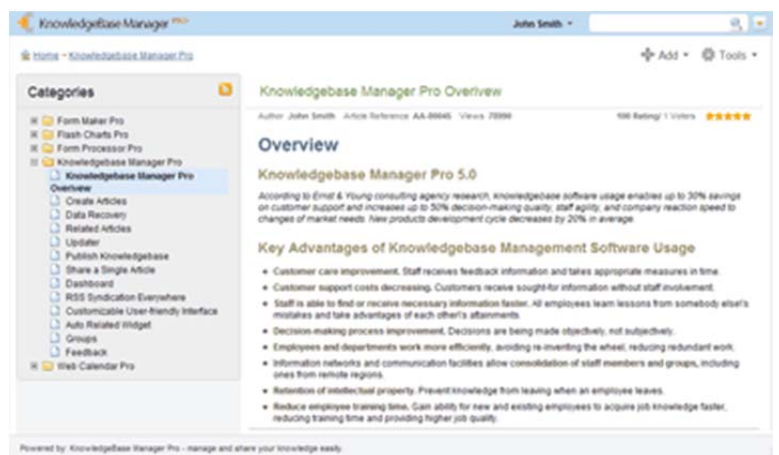
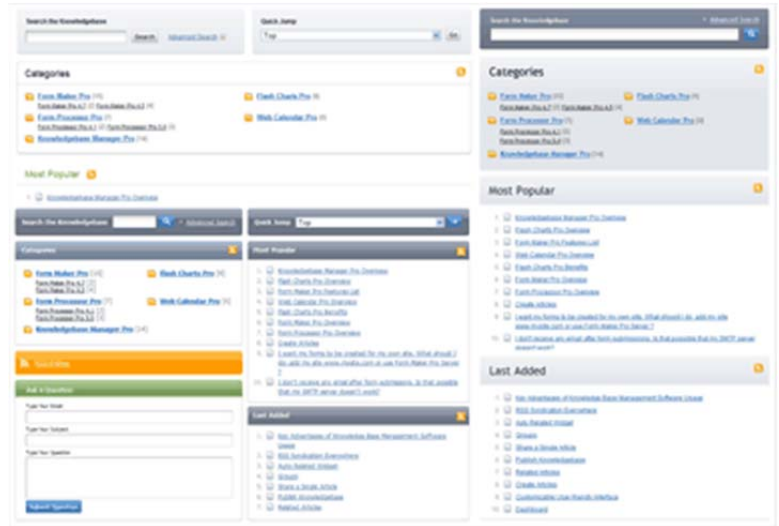
Revolutionary technologies in Rich Internet applications development field are used in **Knowledgebase Manager Pro**. This is the first and the best Web2.0 Knowledge Management Software that uses Ajax technology and Web 2.0 trends in full, providing high acceleration, greatly increasing functional capabilities, and having fine-tuning potential for use in any data domain, in any context, and in any format.

Publish the whole knowledge base as a multifunctional article directory, share a single article to any web page, or use semantic linking of existing website content with knowledge base articles.

Built-in software updater. Check for updates by clicking on the one button and update to the latest version with the help of simple wizard.

Related articles integration to existing website and inner usage in the knowledge base. Put the Widget with automatically related articles on your website or use it within the knowledge base.

And more than 70 other powerful features of our web based Knowledge Management Software Solution that helps you to optimize your business!



And more than 70 other powerful features of our web based Knowledge Management Software Solution that helps you to optimize your business!

Knowledge Base Software of your choice - Knowledge Base Manager Pro!

Key Features

General

- ✓ Completely web-based help desk
- ✓ Web 2.0 and AJAX experience
- ✓ Customizable user-friendly interface
- ✓ Multilingual interface
- ✓ LDAP (Active Directory) integration
- ✓ Google Gears support
- ✓ Powerful search
- ✓ Search in attached documents
- ✓ Single Sign On

Content Management

- ✓ WYSIWYG editing
- ✓ Drag-n-drop category management
- ✓ Drafts and auto-saving
- ✓ Quick content management in front-end
- ✓ Add images, flash and media
- ✓ Unlimited attachments
- ✓ Scheduled publishing
- ✓ Version history with comparison
- ✓ Manual and auto related articles
- ✓ Simultaneous editing prevention
- ✓ Glossary of terms
- ✓ Inline editing and auto-completers
- ✓ Predefined and editable styles
- ✓ Easy article linking

Customization

- ✓ 12 custom field types
- ✓ Quick front-end styling settings
- ✓ Predefined front-end themes
- ✓ Create your own themes
- ✓ Template editor without limits
- ✓ Custom voting style and scale

Back-end User Experience

- ✓ Dashboard
- ✓ Useful data filters
- ✓ Instant module search
- ✓ Global search
- ✓ Bulk operations on data
- ✓ Per module user preferences
- ✓ Global user preferences

Front-end User Experience

- ✓ Powerful search
- ✓ Featured articles
- ✓ User favorite articles
- ✓ Suggest articles upon new request
- ✓ Ratings for articles
- ✓ Negative rating reason
- ✓ Email to a friend function
- ✓ Email subscription to anything
- ✓ RSS Syndication for anything
- ✓ Print an article function

Permissions and Security

- ✓ Various access modes
- ✓ Flexible access schemes
- ✓ Multiple users and groups
- ✓ Front-end authorization
- ✓ LDAP support

Publishing and Information Sharing

- ✓ Publish knowledgebase
- ✓ Share a single article
- ✓ Category publication
- ✓ Auto-related articles widget
- ✓ Export to PDF

Administrative Features

- ✓ Reporting and statistics
- ✓ Article rating trends
- ✓ Article recovery
- ✓ Censoring for comments
- ✓ Easy installation wizard
- ✓ Easy updates with built-in updater
- ✓ Harvested emails module
- ✓ Import existing knowledge base
- ✓ Manual and automated backups
- ✓ User preferences control
- ✓ Huge variety of other settings

SEO Tools

- ✓ Use meta tags to improve ranking
- ✓ SEO friendly links
- ✓ Sitemap

Screenshots

General User Interface Controls

The screenshot displays the KnowledgeBase Manager PRO web application interface. The top navigation bar includes links for Home, Articles, Feedback, Statistics, Users & Groups, Customization, and Administration. The user is logged in as John Hancock, with options to View Your KB, My Account, Preferences, Turbo, and Help.

Left Sidebar:

- Add New:** A block with a dropdown menu for creating new items (Article, Category, Term, Taboo Word, Staff User, Client User, Staff Group, Client Group). Callout: "The 'Add new' block helps to create new items in one click."
- Summary:** A table showing statistics: Number of Articles (304), Number of Subscribers (0), Number of Views (210), Number of Published Articles (303), Number of Unpublished Articles (22), Number of Rated Articles (12), Number of Categories (75). Callout: "Click on the header unrolls the list."
- Popular Articles:** A dropdown menu.
- Popular Categories:** A dropdown menu.

Main Content Area:

- Dashboard:** A section with tabs for My Articles, My Drafts (7), Comments, and Questions (1). It lists several articles with icons for edit, delete, and view. Callout: "Group of buttons for data container management: edit container preferences, quick container reload, and module-dependent help. It is common for all data containers."
- Article Content:** The main article titled "KnowledgeBase Manager Pro vs Competitors" is displayed. Callout: "The article is assigned to this category. Click to open."
- Page Navigation:** A bar at the bottom of the article content showing "1-6 of 40" and "Next >>". Callout: "Page navigation."

Right Sidebar:

- Information:** A section containing user information and system details. Callout: "This button hides the sidebar."
- Updates:** A section showing support and maintenance information. Callout: "You can hide blocks on this sidebar in the application preferences."
- News:** A section showing recent news items.

Footer:

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Detailed Dashboard Features Overview

KnowledgeBase Manager Pro

View Your KB | You logged in as: **John Hancock** | Logout | My Account | Preferences | Turbo | Help

Home | Articles | Feedback | Statistics | Users & Groups

Add New

- Article
- Category
- Term
- Taboo Word
- Staff User
- Client User
- Staff Group
- Client Group

Summary

Number of Articles:	304
Number of Subscribers:	0
Number of Views:	210
Number of Published Articles:	
Number of Unpublished Articles:	
Number of Rated Articles:	
Number of Categories:	75

The Most Popular Article:
[Installation of KnowledgeBase Manager Pro](#)

The Most Popular Category:
[KnowledgeBase Manager Pro](#)

Popular Articles

Popular Categories

Dashboard

My Articles | My Drafts (7) | Comments | Questions (1)

- [KnowledgeBase Manager Pro vs Competitors](#)
- [How to publish content to a remote website](#)
- [Uploaded content \(media files, attachments, etc\) receive incorrect permissions](#)
- [Post Installation Tasks and Checklist](#)
- [Group actions on categories](#)
- [How to delete cookies in your browser](#)

Last updated by John Hancock at 11/19/2010 04:47 PM

This article explains how to delete cookies in various browsers. Google Chrome Firefox Internet Explorer 8 Internet Explorer 7 Google Chrome Click on the "Tools" menu and select "Options". Click the "Under the Hood" tab, locate the "Privacy" section and click the "Clear browsing data" button. Select "Delete..."

[KnowledgeBase Manager Pro - Usage Manual - General](#)

- [Show number of articles that need approval](#)
- [Make all articles available for anonymous users](#)
- [Creation of a publicly visible category that can be edited by certain groups](#)
- [Group actions on articles](#)

<< Prev | 1-10 of 40 | Next >>

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Callouts:

- Main menu provides navigation between KMP modules.
- Module tip – short guide for current module usage. Click to hide it.
- These tabs show your articles, drafts, and recent feedback incomings.
- The sidebar is wrapped. Click this button to unwrap it.
- Item preview and short info.
- This button rolls down article preview.
- These lists show the KB statistics.
- Click on the item title to view it.
- Drag to change number of items per page.
- Actions available for this item: edit, delete and view in the front-end.

Articles and Categories Organization Module.

The screenshot displays the KnowledgeBase Manager PRO interface, which is divided into several sections. On the left is a 'Categories' tree showing a hierarchical structure of knowledge base categories. The main area on the right displays a list of articles, each with a title, ID, and various action icons. Annotations with yellow callout boxes provide detailed instructions for using the interface:

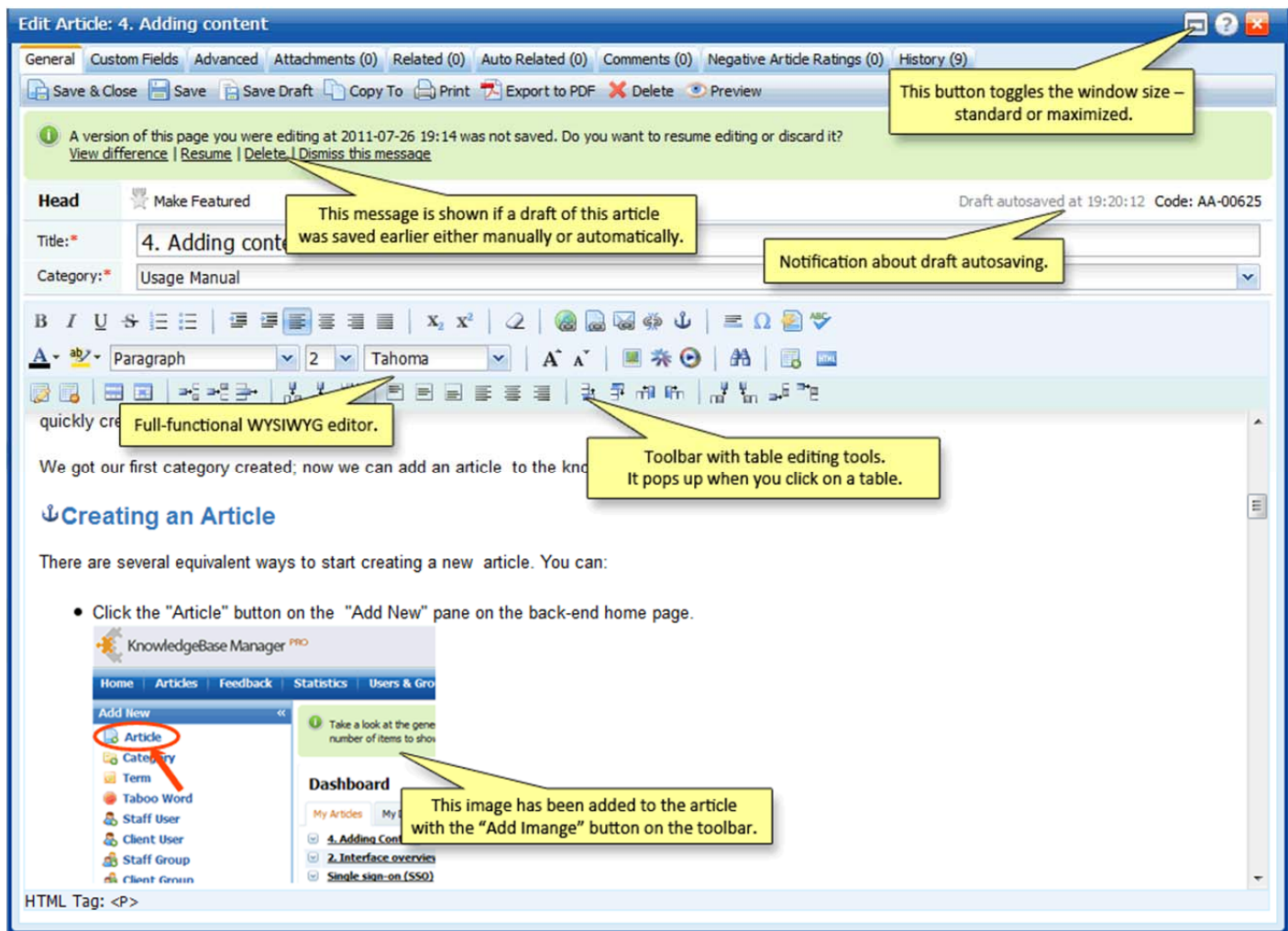
- Buttons for bulk editing and deletion of categories.** Points to the toolbar at the top of the categories list.
- Category tree shows the structure of your knowledge base.** Points to the left sidebar.
- Global search finds your search query in articles, comments, deleted items, attachments, etc.** Points to the search bar at the top right.
- "Search" and "advanced Search"...** Points to the search bar.
- Correct search by codes, IDs, and short acronyms**
- Put a knowledge base search box on your website**
- Search Issues**
- Browse contents of several categories at once by selecting checkboxes against them and clicking the Eye icon on the toolbar.** Points to the toolbar above the article list.
- Quick search suggestions are displayed while you're typing your search phrase.** Points to the search bar.
- Import articles from CSV and XLS formats.** Points to the 'Import' button.
- Click on a category to see its contents on the right.** Points to a category in the tree.
- Actions on a category: edit properties and delete.** Points to the action icons for a category.
- Double click on a category title to rename it inline.** Points to a category title in the tree.
- Drag-n-drop a category to change its location.** Points to a category in the tree.
- Select several articles and apply a group action to them.** Points to the 'Group actions' bar at the bottom of the article list.

The article list table contains the following data:

#	Title	Rating	Attachments	Comments	My Favorites	Including Subcategories	Search	Clear
AA-00484	Setup Cron job on Linux/UNIX via command line	3	0%	784				
AA-00485	Setup Cron job on Windows XP/2003	0	0%	876				
AA-00487	Setup Cron job on Windows 7/Vista/2008	0	0%	684				
AA-00495	PHP installation on IIS7	0	0%	890				
0491	PHP installation on IIS6	0	0%	1031				
0496	Download MySQL	0	0%	616				
AA-00497	PHP installation	0	0%	744				
AA-00486	Setup Cron job in Plesk and other hosting control panels	0	25%	950				

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WYSIWYG Article Editor Window with Drafts, Autosaving, Images & Media Manager, Table Editor, and Many Other Features



Customization Examples

Search the Knowledgebase

[Advanced Search](#) 








Quick Jump Menu

WELCOME TO THE FXSTAT HELP CENTRE

Categories

-  [Knowledge Base](#)
-  [FXCM & DBFX](#)
-  [Tradebook \(Signal provider\)](#)
-  [Meta Trader](#)
-  [OANDA](#)
-  [Tradebook \(Signal Follower\)](#)

Most Popular

-  [Configure and install the FXSTAT MT4 Bridge EA for Real time update](#)
-  [Connect MetaTrader \(MT4\) account to FxStat using MetaTrader 4 Publisher](#)
-  [Frequently Asked Questions \(FAQ\)](#)
-  [Verified Account](#)
-  [Analyze FX Trade Station \(FXCM or DBFX\) statement](#)
-  [System requirements](#)
-  [Privacy](#)



Web Africa KnowledgeBase

Got a question about our products or services?

[Home](#) - [Web Hosting](#) 137

Web Hosting

1 [Web Hosting Glossary](#)

WEB HOSTING GLOSSARY .Com A type of domain name that is used by commercial enterprises. .Net Hosting A type of web hosting that supports the .Net applications. Access Microsoft's application for creation and maintaining databases. It is commonly used by developers...
















2 [Backups](#)

Backups of Data Full backups of our servers are performed with no interruption to service each night, with all backup data being mirrored to multiple separate hard drives for redundancy. In the event of a server failing we are able to roll-back the server...

3 [What Happens To My Website When I Move to Web Africa?](#)

When you move your website to Web Africa you'll need to upload your sites files to the server your domain is assigned to. The process to follow when moving your domain to Web Africa: FTP Client: • Upload your files via FTP via our server • We'll send...

Categories

-  [Email](#) [26]
-  [General](#) [7]
-  [Dedicated Servers](#) [6]
-  [Internet Connectivity](#) [68]
-  [Web Hosting](#) [137]
 -  [Linux](#) [13]
 -  [Windows](#) [113]
 -  [Domains](#) [8]
 -  [Web Hosting Glossary](#) 
 -  [Backups](#)
 -  [What Happens To My Website When I Move to Web Africa?](#)
 -  [Mailfire](#) [7]
 -  [Customer Service](#) [17]
 -  [Fax Services](#) [1]

Support

International Support

My Account

Users Forum

Online Scanner

Downloads

Search the Knowledge Base - Available 24/7

Type your question here...

Search

Filter by products...

Customer Care

Home Users



- Free
- Pro
- Premium
- Commercial

SOHO / SMB



- Free
- KES
- Sales

Corporate



- Free
- SLA's
- Sales

A question? Please ask me!



Technical activity

feedback

HELP & KNOWLEDGE BASE

Ask a Question

Your Email:

Subject:

Question:

Enter the code below:



Submit Question

Search the Knowledgebase

Search

Search

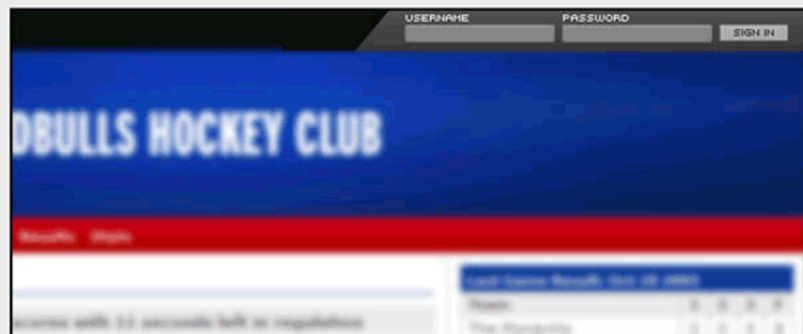
[Top](#) > [How-To](#)

How do I login?

Views: 850 | Last Updated: 2010-11-03 11:28

Depending on the setup of your team page, there are two ways of logging in.

1. You can login directly on any page by inputting your username and password into the login boxes in the top right corner of any page and then clicking "sign in"



2. If the login box is not visible you will need to login using the administration page. The login page location

What Knowledgebase Manager Pro has that Competitive Products Lack?

Advanced Custom Fields

A bunch of custom field types available, including: WYSIWYG, Check boxes, Radio Buttons, Selection Lists, Multiple-Selection Lists, Combo boxes, Number Fields, URL Links, Date and Time Pickers, besides standard text fields. You can make any custom field required for filling. A custom field can be strictly for internal use or searchable both in front-end and back-end independently. There are dozens of other options available that vary with field type.

Article Auto Saving

Great feature if you forgot to save a long article while creating it online.

Article Recovery & Roll Back

Deleted articles can be restored from the Recycle Bin. Article versioning allows you to roll back article to one of the previous versions. Useful when someone accidentally deleted important article.

Remote Publishing

You can publish the whole knowledge base, one of its categories with or without subcategories, single article or a block with auto-suggested articles to your website. Publication can have its own language setting, styles and many other settings. Data is loaded to publication dynamically, so it always shows actual information.

Multilingual Glossary with Context Terms Highlighting and Alphabetical Navigation

Glossary supports terms and definitions in all languages. Term occurrences in the knowledge base articles are displayed underlined. When you hover such an underlined term with your mouse the definition is provided in a hint.

Alphabetical navigation is automatically generated from first letters of glossary terms. It works for any language that has an alphabet.

SEO Optimized

Knowledgebase Manager Pro generates a special XML sitemap which helps search engines like Google, Bing, Yahoo, Ask.com, and others to index your knowledge base better. Plain and gzipped sitemap files can be updated on content change and by certain schedule. All major search engines get notified about the sitemap updates automatically.

It blocks crawling of non-content pages by search agents, avoids duplicate content crawling, saves PageRank if article title or URL changes. Customizable search engine friendly links are also supported.

Multiple Ways of Knowledge Importing

Knowledgebase Manager Pro supports articles and categories importing from CSV and XLS formats. We also provide data importing service to help you with migration from your old knowledge base.

Multilingual User Interface

Knowledgebase Manager Pro supports multiple interface languages. Each user can use the knowledge base in his native language. Translation packs are available for English, German, French, Portuguese, Hebrew, Turkish, Russian, Chinese, and many other languages. Do not worry if your language is not available yet, translation can be done easily.

LDAP/Active Directory Integration Support in All Versions

ANY version of KnowledgeBase Manager Pro can be integrated with your LDAP server. No additional charges!

RTL Support

KnowledgeBase Manager Pro supports right-to-left writing and includes RTL templates. One checkbox switches theme to the right-to-left mode. You can even create your own custom theme with RTL support! It is a real godsend for Hebrew and Arabic language speakers.

Indexation of Documents of All Popular Formats

Knowledgebase Manager Pro can search in lots of different document formats including PDF, TXT, DOCX, DOC, XLS, XLSX, PPT, PPTX, HTML, JPG, TIF, VDX, DOT, RTF, and in 25 other formats!

Advanced User Management Based on Two Different User Types: Staff and Clients

There are staff user accounts for company's employees that create and update content, and administer the knowledgebase, and there are also read-only client accounts for your clients that allow them to get access to some restricted content and use custom time and language settings.

API Interface with All Methods for Getting Data from the Knowledgebase

API methods that get full information about any article, category, get lists of articles, categories, and glossary terms, search in articles, attachments, categories, and glossary, etc. XML-RPC API is used.

Microsoft SQL Support in All Versions

All versions of Knowledgebase Manager Pro support MS SQL as well as MySQL.

PDF Export

Full support: UTF-8 encoding, images, multiple languages, custom header, footer, and custom styles, table of contents and outline are supported. PDF version of your article will have exactly the same look.

Single Sign-On (SSO)

Full-functional Single Sign-On. Your users have one login and password for everything. They login once to access every resource, including KMP.

Web 2.0 and AJAX Interface

Knowledgebase Manager Pro is optimized for everyday tasks with quick and responsive interface based on modern AJAX technologies and designed by real professionals in usability. Most actions performed x-times faster than in old

fashioned web applications. Yes, you should be a little prepared to utilize all the benefits of such application. Just open your mind and try everything you see in application work area and you'll be amazed how easy, fast and responsive the KnowledgeBase Manager Pro is!

Reasonable Price

Single user version with full set of features is available for extremely low price of \$196.

Version with more than 100 user accounts with enterprise features is available for just \$800.

You can also get hosted knowledge base that runs on our servers for as low as \$50 per month.

For detailed pricing information see:

<http://www.web-site-scripts.com/knowledge-management/licensing.html>

Feature Tour

General



Customizable User-friendly Interface

Common and intuitive interface elements provide maximum ease of use.



Web 2.0 and Ajax Experience

Enjoy powerful, good-looking software based on modern and fast web techniques.



Multilingual Interface

Multiple interface languages supported both in admin and public areas. You can add or edit one easily!



Turbo Mode

Enable Google Gears to instantly access the admin part.



LDAP Integration and Authorization

Allow your staff to login to Knowledge Base Manager Pro using existing LDAP authentication system (e.g. Active Directory).

Content Management



Create Articles Anywhere

Share knowledge using powerful WYSIWYG editor with advanced article options.



Category Management

Enjoy easy drag-and-drop category management with inline editing.



Quick Add & Edit

Add new knowledge and edit existing entries while browsing your knowledge base.



Media Content

Add images, flash and video content.



Attachments

Enhance your knowledge base by adding attachments to articles.



Related Articles

Use both manual and automatic linking of related articles.



Version History

Roll back to one of the previous article versions if necessary.



Drafts and Auto-saving

Have incomplete data? – create draft. Writing an article? – it will be auto-saved periodically.



Article Edit Locking

Transparent mechanism for simultaneous article editing prevention.



Glossary

Term explanation on mouse over and separate page of glossary terms.



Scheduled Publishing

Manage article visibility according to date.



Article Templates/Snippets

Create reusable parts for quick insertion into your articles.



Spell Check

Get rid of accidental typos in your articles.



Simple Workflow

Use simple article approval system.

SEO Tools



Meta Tags

Use meta tags for articles and categories and improve ranking and search results of your knowledge base.



SE Friendly and User Friendly URLs

URLs that talk for themselves and improve Search Engine ranking.



Sitemap

Improve indexation efficiency of your knowledge base by Google and other search engines.

Customization



Custom Fields

Increase depth of knowledge organization and filtration with searchable custom fields.



Styling and Settings of Knowledgebase

Quickly fine-tune front-end knowledgebase look and options.



Themes

Use one of the professionally designed themes or create unique theme for your knowledge base and integrate it to your web site.



Template Editor

Fully customizable HTML and CSS parts of knowledgebase templates for complex customization.



Custom Voting

You can create article rating form with your own style.



RTL Front-end Templates

Use right-to-left languages layout in your knowledge base.

Backend User Experience



Dashboard

Launch almost every feature from the Dashboard.



Bulk Operations

Perform group operations on any data stored in your knowledgebase.



Filters

Filter anywhere by anything.



Instant Search

Instant search in modules.



Global Search

Find anything from any place. Fast.



Module Preferences

Customize your workspace as you like.



Search Engine Options

Customize search engine options according to your preferences.

Frontend User Experience



Powerful Search

Find any item in your knowledge base.



Featured Articles

Attract attention to valuable content.



Subscriptions

Allow visitors to subscribe to articles, article categories and comments



Email to a Friend

Share an articles with a friend.



User Favorites

Select articles to have at your fingertips.



Active Response

When visitor types text in the Ask a Question form, he sees suggested articles from the knowledgebase.



Feedback

Improve quality of customer support with various feedback mechanisms.



Print

Print knowledgebase articles in one click.

Searchable Attachments



Searchable Attachments

Fully integrate documents into your knowledge base.



Instant Search Suggest

Use quick suggestions for fast navigation to searched item.

Advanced Permissions and Security



Access Modes

Different access mode settings for front-end.



Flexible Access Schemes

There are plenty of different access schemes you can realize with KnowledgeBase Manager Pro.



Groups

Create groups with custom permissions to help you with knowledgebase management or restrict access to content.



Multiple Users

Add users to fill and manage your knowledgebase.



Front-end Authorization

Convenient reading + access to restricted content.



Staff and Client Users

Provide employees and customers with appropriate level of access to the knowledge base.



Single Sign-On

Let your users to have one login for everything, login once to access everything including KMP.

KB Publishing and Information Sharing



RSS Syndication for Everything

Distribute knowledge base articles using built-in RSS syndication.



Publish Knowledgebase

Knowledgebase that you created can be published on unlimited number of websites, local or remote.



Share a Single Article

Integrate separate articles to your website.



Auto Related Widget

Relate any pages from your websites to knowledge base.



API

Relate any pages from your websites to knowledge base.



Category Publication

Share knowledge branches.



Integration with Support Systems

Integrate powerful knowledge base with the ticket system that you're using.



Export to PDF

Export your articles as PDF documents with no hassle.

Administrative Features



Installation Wizard

Installation Wizard provides guided installation of Knowledgebase Manager Pro.



Import

Import existing knowledge and documents using the import wizard.



Backups

Backup entire database from the control panel.



Statistics

Get an overview of how staff, customers and partners are using knowledge base.



Articles Rating Trends

Track article rating changes.



Updater

Easy update of the software via web interface when new version comes out.



Email Harvesting

Harvest all user emails left in your system.



Data Recovery

You can see all deleted items and recover them.



Censoring

a list of taboo words helps you to avoid unwanted words in comments.



Installation API

Perform automated installations using API interface.

Who Uses KnowledgeBase Manager Pro?



Featured Customers by Industry

Technology & Electronics

- Cisco Systems
- Intel
- Globalstar
- A10 Networks
- Geil
- SeaLevel
- ZBE Inc.
- Mensor

Telecom

- Radio Canada
- Nippon Telegraph & Telephone
- Telecommunications Industry Association
- Wifi Oberösterreich
- Cellbrite
- Bité
- Two Degrees Mobile Limited
- Spot
- ITgoChina
- Comdi
- Clairmail
- Odyssee Mobile
- Hargray

Agriculture

Government

- Department of Veterans Affairs
- Netherlands Ministry of Infrastructure and the Environment
- Toowoomba Regional Council
- Gemeente Leidschendam-Voorburg

Pharmaceutical & Healthcare

- WebMD
- Johnson & Johnson
- Coventry Health Care
- LSUHSC-Pharmacy
- McKesson
- Henry Schein
- PTC
- HisTalk
- Parkell
- ClearChoice
- Healthegoods
- Holt Systems

Professional Services

- Amiando
- ESTA 000

Education & Science

- University of Extremadura
- University of California, Davis
- Univ of Pennsylvania
- University of Ottawa
- International Institute for Geo-Information Science and Earth Observation (ITC)
- LeTourneau University
- Pearson
- Quinnipiac University
- Kwantlen Polytechnic University
- SIM University
- Chicago Public Schools
- City College of San Francisco
- Smarthinking, Inc.
- Simmons College
- Hawkes Learning Systems
- Cégep du Vieux Montréal
- Highland Community College
- Georgia Institute of Technology
- Wayzata Public Schools

Non-profit

- AIESEC Limburg
- Central Cross Country Ski Association (CXC Skiing)
- Hands for Hope (H4H)

- Lancaster Agriculture Products

Consultancy

- Intertek
- ABSA
- eSolution Architects
- GL Associates
- Grupotress International
- b4 consulting

Design

- PX Webdesign
- Designenlassen

Gaming

- Today's Business Computers

Manufacturing & Industry

- Lockheed Martin
- Nestle
- Vitesse Semiconductor India
- NanoInk, Inc
- Sercel
- Tessenderlo Chemie Rotterdam
- TMEIC GE
- Fortress Technologies
- Meggitt Safety Systems
- Flowserve
- SKC
- Minivator
- Monodraught
- ELITech Group

Retail

- Tesco
- Communication Service for the Deaf
- Orderline
- ZonePaintball
- v-nix.nl
- Metrofuser
- One Step Retail Solutions

- FirstAssist Services
- Pronet
- Intertek
- ABSA
- eSolution Architects

Financial Services

- BillMyParents
- Bússola do Investidor
- TraderFox

IT

- Internet Systems Consortium
- Draig Technology
- Sciencelogic
- Behind the Buttons
- Mag-Net
- Magfa ITDC
- Magfa ITDC
- Codeblue
- Invento
- Arrowpoint Corporation

Law

- Rajah & Tann LLP
- Baron & Budd

Media

- StreamTheWorld
- VNU Media
- Exent
- Aberdeen Captioning
- Contradiction Films

Automotive

- CDMdata
- Helion
- Rental Car Manager

Real Estate

- TCB Inc.
- youbidlocal.com
- United-Bilt Homes

- German Red Cross

ISP

- TE Data
- UK2.NET
- Name.com
- dnhost
- Web Africa
- Net24 Limited
- Dropped.pl
- Novatrend
- WebSpace-Forum
- Webhuset
- Geek Storage

Security

- Cellcrypt
- SOS Online Backup
- Spillman Technologies
- Tuffy Security Products

Security

- FeedBlitz
- ROIMedia
- WeSell
- Przeagencja

Software

- Kaspersky Lab
- Optinet
- Collibra
- Varicent
- JobMatch
- Infusionsoft
- Mirchev Ideas
- Global Data Sultions
- hiSoft Technology International Limited
- Catalyst2
- Chameleoni
- WinShuttle
- QAD

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